



RELEASE DATE:

21/12/2022


RELEASE NOTES

Version 7.4.0.0

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Introduction

This document contains notes about the ITarian Platform release for 21 December 2022.

The release schedule will be as follows:

- Platform
 - US Region - Release will start on Wednesday 21st December 2022 at 1AM EDT
 - EU Region - Release will start on Thursday 22nd December 2022 at 6AM GMT
- Agents
 - All Regions - Release will start on Thursday 22nd December 2022 at 1AM EDT

The release is expected to take 30 minutes to deploy, during that time the platform will be under maintenance mode, where you may observe minor glitches. If you observe any issues, please feel free to share with us.

ITarian Platform

Portal (PSA)

New Features

- New BETA Labs area to describe and access up and coming features (ITA-258, ITA-259)
- New Dashboard with quick start items (ITA-93)

Improvements

- Updated and clearer license expiration email (ITA-279)

Bug-Fixes

- Nothing for this release.

Endpoint Manager (RMM)

Patch Management

- Nothing for this release.

Device Management

New Features

- CC / Agent supports macOS 13 (ITA-39)
- CC / Agent supports Windows 11 22H2 (ITA-40)

Improvements

- Descriptions added into profile editing to make things clearer (ITA-201)
- Remote Desktop & Remote Desktop Mobile to have a longer reconnection time for device reboots (ITA-140)
- Remote Desktop Mobile app to remember login region (ITA-134)

Bug-Fixes

- Remote Desktop Mobile app crashes when filtering on customers or owner (ITS-135)
- Remote Desktop Mobile app crashes sometimes when connecting to a device (ITA-136)
- CC to request “Screen Recording” permissions during install for macOS (ITA-9)
- Remote Desktop Mobile app about button in menu not clickable (ITA-108)
- Remote Desktop Mobile app advanced settings not working (ITA-109)
- Remote Desktop Mobile app missing “Actions” and “Windows Actions” items (ITA-110)
- Remote Desktop Mobile app Quality and screen resolution buttons not clickable (ITA-111)
- Remote Desktop Mobile app Information button not clickable (ITA-112)
- Remote Desktop Mobile app filter to be based on logged in users instead of owner (ITA-113)
- Remote Desktop app un-pin did not hide menu (ITA-137)
- Remote Desktop app when closed but running, did not open when clicking on icon that loads the application (ITA-139)

Mobile Device Management (MDM)

New Features

- Agent supports iOS 16 (ITA-41)

Improvements

- Nothing for this release.

Bug-Fixes

- Nothing for this release.

Service Desk (SD)

- Nothing for this release.

Total NOC Support (TNS)

New Features

- TNS added to standard ITarian billing cycle (ITA-270)
- TNS license to be assigned via profiles (ITA-237)

Improvements

- Removed package selection during signup as now done via profiles (ITA-267)
- TNS to use company information inside ITarian so configuration only needed once (ITA-269)
- Dedicated sign-up page (ITA-268)

Bug-Fixes

- Nothing for this release.

Miscellaneous

- Random errors during signup when using existing email address (ITA-87)
- Text and warning alignment issues during signup (ITA-88)
- KBA updated for how to edit / create profiles (ITA-204)
- Ability to pay ITarian invoices via PayPal (ITA-20)
- BETA – Agent software (ITA-260)
- BETA – Customisable Reporting (ITA-261)
- BETA – Technology Assessment Platform [TAP] (ITA-284)

Xcitium Products

Comodo Client Security

New Features

- Ability to support Linux without a GUI
- Ability to see firewall events in ITarian Endpoint Manager
- Ability to see HIPS events in ITarian Endpoint Manager
- Ability to restore all quarantined files from quarantine in one action
- Ability to uninstall EDR clients with MSI uninstaller

Improvements

- Nothing for this release.

Bug-Fixes

- [Linux] Fixed the issue of no file hash value for detected malware on Linux devices
- [Linux] Fixed issue of XCSL doesn't allow to use of a web camera
- [Linux] Fixed the issue of the system hanging after starting the scan during the AV update

MSSP Platform / Security Operations Centre (SOCaaS)

- Nothing for this release.

Secure Email Gateway (SEG)

New Features

- Nothing for this release.

Improvements

- Improvements on the destination route logs to print the IP it is trying to connect when the route is not found or there is a problem with the SMTP connection.

Bug-Fixes

- Fixed the issue of email not getting passed to O365

Secure Internet Gateway (SIG)

New Features

- Nothing for this release.

Improvements

- Rebranded domain with Xcitium for Secure Internet Gateway

Bug-Fixes

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- Nothing for this release.

Miscellaneous

- Nothing for this release.